



Attention City of Cleveland tenants and landlords:

As a result of the housing insecurity being experienced by our residents due to COVID-19, the City of Cleveland has allocated \$11.3 million dollars from the CARES Act towards a newly created Rental Assistance Program. The objective of this Rental Assistance Program is to keep residents out of the homeless system, maintain viable tenants in their homes, and help landlords to continue to support themselves. Low to moderate-income residents impacted by COVID-19, experiencing unemployment or a reduction in household income will be eligible to apply. Please note this program commences in July.

***The Department of Community Development has created a dedicated email and phone line for Cleveland tenants and landlords interested in the Rental Assistance Program. Please send an email with your contact information to [caresapplication@city.cleveland.oh.us](mailto:caresapplication@city.cleveland.oh.us) or leave a voicemail message at 216-664-2169.***

Thank you,

Maria Sosa, J.D.  
Office of Fair Housing Manager &  
Rental Assistance Program Manager  
Department of Community Development  
City Hall | 601 Lakeside Avenue, Room 320 | Cleveland, Ohio 44114